helloostore.com

# helloo callback

## Documentation

### Setup

If you installed the module, you will find new a new register in contacts-configuration tab. Navigate to *System → Configuration → Contacts*.

In the register *Callback Service* you can setup the messages, receipient email address and email-template for the module.

### Integrating the callback form in your store

There are two ways to put the form on your site. The first one is to setup the forms position by the layout xml file. You will find callback.xml file in */design/frontend/base/default/layout.* Here we include the callback-form in the footer. You can change this by changing the reference name.

```
<reference name="footer">
  <block type="callback/form" as="callbackCompactForm"
name="callbackCompactForm" template="callback/compact.phtml" />
</reference>
```

Note: Be sure that you **include the form only once per page**! If the form is displayed more than once on a page it will cause errors on your frontend.

The second possibilty is to create a Widget. In *CMS → Widgets* you can add a Widget. Choose Type: Callback Service and the location in the register *Layout Updates.* But be aware of the note above.

## How this module works

This module adds a button to the frontend, which you can place with xml-layout files or a magento widget. If the customer clicks the button, he immediately gets a form of two fields: name and phone number. After he submitted you get an email with this data.

The form works with asynchron ajax, which will give fast feedback within the form and gives the possibility to keep the size of the form very small.

## Problems or Bugs

If you encounter any problems or bugs in our software, please let us know.

info@helloostore.com